

REPUBLIC OF THE PHILIPPINES
 NATIONAL ELECTRIFICATION ADMINISTRATION
 QUEZON CITY
 OFFICE OF THE CORPORATE SECRETARY
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 ANGELE E. LASPRILLAS
 Records Officer

NATIONAL ELECTRIFICATION ADMINISTRATION

		Component			Target	Actual	% Gross Rating	% Weighted Rating	
		Strategic Objectives (SO)/Strategic Measure (SM)	Formula	Weight	Rating System				
Social Impact	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives							
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service							
Stakeholders	SM 1	Number of completed and energized sitio projects	Total actual completed and energized sitio projects	25.00%	Actual/Target	1,817	1,984	100.00	25.00
	Sub-total				25.00%				
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness							
	SM 2	Percentage of ECs adopting the Performance Scorecard Model	$\frac{\text{ECs adopting performance scorecard}}{\text{Total number of ECs}}$	5.00%	Actual/Target	90% (109 ECs)	91% (110 ECs)	100.00	5.00
	SM 3	Improved EC Overall Performance Rating (2017) from "B" or "C" to at least "A" Rating	$\frac{\text{Number of improved ECs}}{\text{Total Number of ECs under "B" and "C"}}$	10.00%	Actual/Target	4	6	100.00	10.00
	SM 4	Percentage of Satisfied Customers	Third Party survey results	5.00%	Actual/Target (0% = If less than 80%)	90%	90%	100.00	5.00
	SM 5	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual/Target	2,150	3,301	100.00	5.00
	Sub-total				25.00%				
	SO 4	To enhance networking to gain support for program implementation							
	Financial	SO 5	To sustain the organization's viability and ensure accountability and transparency						
SM 6		Amount of loans facilitated (PHP Billion)	Below PHP 1B is 0%. For the amount \geq PHP 1B, 8% is proportionally distributed, i.e. $\frac{\text{Actual amount of loans facilitated } \geq \text{ PHP 1B}}{(\text{Target amount} - \text{PHP 0.999B})} \div 8\% \times 100\%$	8.00%	Actual/Target	1.700	1.984	100.00	8.00
SM 7		Percentage of ECs under Category B, C and D provided with loans	$\frac{\text{Category B, C and D ECs provided with loans}}{\text{Total number of B, C, and D ECs}}$	5.00%	Actual/Target	59%	65%	100.00	5.00
SM 8		High collection efficiency maintained (%)	$\frac{\sum \text{amount collected}}{\sum \text{amortization due}}$	7.00%	Actual/Target	100%	100%	100.00	7.00
Sub-total				20.00%					

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Internal Process	SO 6	To upgrade organizational infrastructures							
	SM 9	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	8.00%	Actual/Target	80% of projects done as of end of Sept. 2018	86.23%	100.00	8.00
	SM 10	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	Actual percentage of sitios completed and energized within 180 calendar days from release of funds to ECs [Target rate]	6.00%	Actual/Target	80%	80.14%	100.00	6.00
	SM 11	Percentage of regular loans released within prescribed processing periods:							
	SM 11a	Regular-Term Loans	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	100% (released within 24 days)	100% (released within 24 days)	100	2.00
	SM 11b	Short-Term Loans	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	100% (released within 13 days)	100% (released within 13 days)	100	2.00
	SM 12	Percentage of calamity loans released within 7 days	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	85%	100%	100	2.00
			Sub-total	20.00%					
Learning and Growth	SO 7	To enhance human resources, knowledge, skills and behavioral competencies							
	SM 13	QMS ISO Certification	Maintained ISO Certification	5.00%	All or Nothing	Surveillance Audit Passed	Surveillance Audit Passed	100.00	5.00
	SM 14	Percentage of employees with required competencies met	$\frac{\text{Total number of employees with required competencies}}{\text{Total number of employees}}$	5.00%	All or Nothing	Increase from Baseline*	64.01 **	100.00	5.00
			Sub-total	10.00%					
			TOTAL	100.00%			% Total Weighted Rating:	100.00	

*Competency baseline assessment covers 40 profiled/assessed executive/middle management employees only

** Rebased competency level using all employees as total population or universe

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